CHALKTALK
SYSTEM REQUIREMENTS
April 2020
**Cookies:** All web browsers must have cookies enabled.

**Pop-Up Blockers:** if installed, must be disabled or an exception must be created for ChalkTalk URLs

https://chalktalk.com
https://app.chalktalk.com

**JavaScript:** must be enabled

**Flash:** Should be the latest version (default setting) and must not be disabled.

**Security Level Settings:** Default settings supported

**Images:** Default settings are supported; Image Display must not be turned off

**Privacy Settings:** Default settings supported; Maximum Privacy Setting (disabling cookies) not supported

**Mixed Content:** Browsers should allow mixed content (e.g., http:// and https://)

**Character Set:** It is expected that Unicode UTF-8 is set as the default character set.

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**Google Chrome**
latest version

To check latest version click the menu in the top right and go to Help > About Google Chrome

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**Mozilla Firefox**
latest version

To check latest version click the menu in the top right and go to Help > About Firefox

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**Internet Explorer**
11.0 or higher

To check latest version click the menu in the top right and go to About Internet Explorer

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**Safari**
latest version

Click on Safari in your browser menu, located at the top of your screen. A drop-down menu will now appear. Choose the option labeled About Safari.

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**Edge**
latest version

To check latest version click the menu in the top right and go to Settings and scroll to bottom
OS & DEVICES
Screen resolutions of 1024x768 or above are recommended for optimal viewing

Chromebook OS latest version
OS 10.10 or higher
Windows 7 or higher

CONNECTIVITY

• If your networks use caching/proxy, make sure these servers have a bypass rule for ChalkTalk’s websites.
• Access must be allowed to ports 80 and 443 to enable all components of the site to work properly. The users must have access to the list of valid URLs (see Web Filtering section).
• While any connection speed is acceptable, the solutions will perform at optimum speeds with a faster Internet connection. For best performance, bandwidth of 1 Mbps bandwidth per computer on average is recommended.
WEB FILTERING

Locations that use a web filtering device, service, or other domain blocking mechanism should allow access to the following domains.

ChalkTalk
*.chalktalk.com
*.cloudfront.net

AWS S3
*.amazonaws.com

Intercom - Need to add the URLs and policies found @ http://bit.ly/2JXfUeV.

Other
*.bootstrapcdn.com/
*.cloudflare.com
*.wp.com
*.mixpanel.com
*.segment.io
*.leadformly.com
*.mxpnl.com
*.googleapis.com
*.gstatic.com

Note that if wildcard filtering is not possible, a complete list of domains and ports may be requested from ChalkTalk Customer Support support@chalktalk.com